

## Getting Help

### Governor's Foreclosure Assistance Hotline

Phone: toll free - (877) 472-8313

### 211 Infoline

Phone: 211

### Anti-Predatory Lending Task Force – Education Committee Members

- Judith Johannsen, CT Association of Realtors, Inc.  
Email: [johannsen@ctrealtor.com](mailto:johannsen@ctrealtor.com)  
Phone: (860) 290-6601, ext. 303
- Mary Jane Konochick, Connecticut Finance Housing Authority (CHFA)  
Email: [maryjane.konochik@chfa.org](mailto:maryjane.konochik@chfa.org)  
Phone: (860) 571-4302

### Better Business Bureau

BBB provides information to consumers and business on finding reliable, trustworthy companies to do with. BBB also provides information on complaints that have been made against contractors and assists consumers in filing.

Website: <http://www.connecticut.bbb.org>

Email: [info@ctbbb.org](mailto:info@ctbbb.org)

Address: 821 N. Main Street Ext. Parkside Building, Wallingford, CT 06492-2420

Phone: (203) 269-2700

Fax: (203) 269-3124

### Christian Activities Council – Hartford

Down payment assistance and counseling services.

Phone: (860) 527-9860

### Co-Opportunity, Inc. – Hartford

Pre-purchase counseling and education services.

Phone: (860) 236-3617

### Consumer Credit Counseling – East Hartford

Provides credit counseling and debt management services.

Phone: (860) 282-3124

### CT Attorney General's Office

The Attorney General will NOT represent individual borrowers. They will investigate allegations of lender fraud or non compliance with State Laws.

Address: P.O. Box 120, Hartford, CT 06141-0120

Phone: (860) 808-5318

Fax: (860) 808-5387

### **CT Department of Banking**

Regulates first and second mortgage lenders, small loan companies, debt adjusters and consumer collection agencies. Complaints and inquiries are accepted related to various types of consumer credit issues.

**Website:** <http://www.state.ct.us/dob/pages/cchelp.htm>

**Address:** 260 Constitution Plaza, Hartford, CT 06103-1800

**Phone:** (860) 240-8170

**Fax:** (860) 240-8178

**Toll Free Phone:** toll free - (800) 831-7225

### **CT Bar Association Lawyer Referral Service**

Low-cost consultation services.

**Phone:** (860) 525-6052

### **CT Dept of Consumer Protection**

Accepts complaints and inquiries concerning home improvement contractors.

**Website:** <http://www.state.ct.us/dcp>

**Address:** 165 Capitol Avenue, Hartford, CT 06106

**Phone:** (860) 713-6300

**Fax:** (860) 713-7239

**Toll Free Phone:** toll free - (800) 842-2649

### **CT Fair Housing Center**

Ensures that all people have equal access to housing in opportunities Connecticut regardless of their race, national origin, marital/family status, or other protected status.

**Website:** <http://www.ctfairhousing.org/>

**Email:** [info@ctfairhousing.org](mailto:info@ctfairhousing.org)

**Address:** 221 Main Street, Suite 401, Hartford, CT 06106

**Phone:** (860) 247-4400

**Fax:** (860) 247-4236

### **CT Housing Investment Fund – Hartford**

Energy loan program and other loan programs.

**Phone:** (860) 586-2028

### **Federal Trade Commission**

Handles consumer protection matters including fraud, privacy, credit reports, debt collection, false advertising, internet and electronic commerce, lending and telemarketing.

**Website:** <http://www.ftc.gov/bcp/menu-credit.htm>

**Address:** CRC-240, Washington, D.C. 20580

**Phone:** toll free - (877) 382-4357

### **Greater Hartford Legal Aid, Inc.**

Provides legal assistance for low income families.

**Website:** <http://www.ghla.org>

**Email:** [ghla@ghla.org](mailto:ghla@ghla.org)

**Address:** 999 Asylum Ave., 3rd Fl, Hartford, CT 06105-2465

**Phone:** (860) 541-5000

**Fax:** (860) 541-5050

**TTY:** (860) 541-5069

### **Hartford Areas Rally Together**

Pre-purchase counseling and education services.

**Phone:** (860) 525-3449

### **Home Improvement Guarantee Fund**

This is a pool of money created by annual assessment of registered contractors that can be used to help satisfy aggrieved homeowners.

**Website:** <http://state.ct.us/dcp/higuaranty.htm>

### **Housing Education Resource Center – Hartford**

Housing related financial counseling, landlord, individual, and CHFA loss mitigation counseling services.

**Email:** [herc@hartnet.org](mailto:herc@hartnet.org)

**Address:** 901 Wethersfield Ave., Hartford, CT 06114

**Phone:** (860) 296-4242

**Fax:** (860) 296-1317

### **HUD – Hartford**

For help with: homebuying/ownership, renting, relocation, foreclosure, eviction, homeless services, fair housing, consumer information or complaints.

**Website:** <http://www.hud.gov>

**Email:** [ctwebmanager@hud.gov](mailto:ctwebmanager@hud.gov)

**Address:** One Corporate Center, 20 Church Street, 19th Fl, Hartford, CT 06103-3220

**Phone:** (860) 240-4800

*Approved HUD Housing Counseling Agencies:*

<http://www.hud.gov/offices/hsg/shf/hcc/hcs.cfm?webListAction=search&searchstate=CT>

### **Mutual Housing of Hartford**

Pre-purchase education and counseling.

**Phone:** (860) 296-1797